INTERNAL QUALITY ASSURANCE CELL (IQAC) LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 34

## A Report on the Alumni Feedback, 2017-2018

Loyola College renders quality education and it consistently strives to uphold quality in the realm of academic and administrative services. As a professional exercise, the IQAC initiates the conduct of feedback from various stakeholders. On the day of the alumni meet and other similar re-union meetings, the departments used the opportunity to solicit the feedback from the recently passed out alumni on important aspects which include: usefulness of the courses in terms of employability or higher studies, updating of syllabus and relevance of course contents, quality of teachers with regard to subject knowledge, preparation and communication style, mentoring, sports and infrastructural facilities, etc.

No. of questions: 15
No. of participants: 2046

## 2017-2018

## Alumni Feedback Questionnaire

| Table 1: The courses taught are useful for life |  |  |
| :---: | :---: | :---: |
|  | Responses | Percentage |
| Excellent | 599 | 29.26233512 |
| Very Good | 983 | 48.02149487 |
| Good | 410 | 20.02931119 |
| Satisfactory | 43 | 2.100635076 |
| Poor | 12 | 0.586223742 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback Questionnaire

Table 2: The courses taught are useful for employment and entrepreneurship

| Options | Responses | Percentage |
| :---: | :---: | :---: |
| Excellent | 498 | 24.3282853 |
| Very Good | 1057 | 51.63654128 |
| Good | 367 | 17.92867611 |
| Satisfactory | 113 | 5.520273571 |
| Poor | 12 | 0.586223742 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback Questionnaire

| Table 3: The courses taught are useful for higher studies and career planning |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Excellent | 298 | 14.55788959 |
| Very Good | 991 | 48.4123107 |
| Good | 568 | 27.74792379 |
| Satisfactory | 133 | 6.497313141 |
| Poor | 57 | 2.784562775 |
| Total | 2047 | 100 |



■ Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback Questionnaire

| Table 4: Syllabus updated regularly |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Excellent | 498 | 24.3282853 |
| Good | 889 | 43.42940889 |
| Satisfactory | 475 | 23.20468979 |
| Not satisfactory | 134 | 6.54616512 |
| Not aware of | 51 | 2.491450904 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback Questionnaire

| Table 5: Courses in the programme are appropriate and relevant |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Excellent | 1143 | 55.83781143 |
| Good | 617 | 30.14167074 |
| satisfactory | 253 | 12.35955056 |
| Not satisfactory | 34 | 1.660967269 |
| Not aware of | 0 | 0 |
| Total | 2047 | 100 |



## 2017-2018

## Alumni Feedback Questionnaire

| Table 6 : Teachers subject knowledge / expertise: |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Excellent | 893 | 43.62481681 |
| Good | 932 | 45.53004397 |
| Satisfactory | 216 | 10.55202736 |
| Not satisfactory | 6 | 0.293111871 |
| Not aware of | 0 | 0 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback <br> Questionnaire

| Table 7 : Teaching / Communication style: |  |  |
| :---: | :---: | :---: |
|  | Responses | Percentage |
| Excellent | 1152 | 56.27747924 |
| Good | 513 | 25.06106497 |
| Satisfactory | 370 | 18.07523205 |
| Not satisfactory | 12 | 0.586223742 |
| Not aware of | 0 | 0 |
| Total | 2047 | 100 |



## 2017-2018

## Alumni Feedback Questionnaire

| Table 8: Help for slow learners |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Excellent | 571 | 27.89447973 |
| Good | 916 | 44.74841231 |
| Satisfactory | 524 | 25.59843674 |
| Not satisfactory | 29 | 1.416707377 |
| Not aware of | 7 | 0.34196385 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

Alumni Feedback
Questionnaire

| Table 9 The evaluation primarily test |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Memory | 1116 | 54.51880801 |
| Analytical Skills | 531 | 25.94040059 |
| Creativity | 97 | 4.738641915 |
| Communication Skills | 303 | 14.80214949 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback <br> Questionnaire

| Table 10 : The evaluation is in general |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Very Fair | 684 | 33.4147533 |
| Fair | 973 | 47.53297509 |
| Some what Fair | 357 | 17.44015633 |
| Unfair | 21 | 1.025891549 |
| Very Partial | 12 | 0.586223742 |
| Total | 2047 | 100 |



## 2017-2018

## Alumni Feedback Questionnaire

| Table 11: Continuous Internal Assessment is an instrument of |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Continuous Learning | 1307 | 63.84953591 |
| Keep us involved | 586 | 28.6272594 |
| Not Useful | 138 | 6.741573034 |
| Favoritism | 11 | 0.537371764 |
| Victimization | 5 | 0.244259893 |
| Total | 2047 | 100 |



## 2017-2018

## Alumni Feedback Questionnaire

| Table 12: Mentoring System in the college |  |  |
| :---: | :---: | :---: |
| Options | Responses | Percentage |
| Very Useful | 1183 | 57.79189057 |
| Useful | 808 | 39.47239863 |
| Don't Know | 14 | 0.683927699 |
| Not Useful | 37 | 1.807523205 |
| Waste of time | 5 | 0.244259893 |
| Total | 2047 | 100 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback Questionnaire

Table 13: The college has facilities to help learning, teaching, evaluation and research

| Options | Excellent | Good | Average | Poor | V.Poor | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Library | 1121 | 724 | 191 | 7 | 4 | 2047 |
| Digital Library | 965 | 972 | 84 | 21 | 5 | 2047 |
| Wi-Fi \& Internet | 654 | 848 | 392 | 112 | 41 | 2047 |
| Lab Facilities | 826 | 977 | 191 | 34 | 19 | 2047 |
| Class Rooms | 1074 | 873 | 89 | 3 | 8 | 2047 |
| Rest Rooms | 879 | 991 | 165 | 8 | 4 | 2047 |
| Sports and Games | 1227 | 699 | 119 | 2 | 0 | 2047 |
| Special provisions for physically challenged | 1052 | 779 | 211 | 4 | 1 | 2047 |
| Total | 7798 | 6863 | 1442 | 191 | 82 | 16376 |



Loyola College (Autonomous) Chennai-34

## 2017-2018

## Alumni Feedback Questionnaire

Table 14: Distribution of Programme

| Programme | Response | Percentage |
| :---: | :---: | :---: |
| UG | 1571 | 76.74645823 |
| PG | 431 | 21.05520274 |
| M.Phil | 45 | 2.198339033 |
| Total | 2047 | 100 |



## 2017-2018

Alumni Feedback
Questionnaire

| Stream | Table 15: Distribution of Stream |  |
| :---: | :---: | :---: |
|  | Response | Percentage |
| Commerce | 890 | 43.47826087 |
| Science | 514 | 25.10991695 |
| Total | 643 | 31.41182218 |



Loyola College (Autonomous) Chennai-34

## The Relevance of the Courses \& Employability Skills:

As part of the feedback, the students were asked about the usefulness of the courses provided by various departments in Loyola College, $97.2 \%$ of respondents found that the courses were useful. Only a minuscule of $0.5 \%$ them rated the utility of the courses as poor. 1907 out of 2046 i.e. $93.2 \%$ of the respondents added the observation that the courses helped them in nurturing their entrepreneurial and employability skills. Further, regarding syllabus updation, $91 \%$ found it to be excellent and satisfactory whereas only a meagre of $2 \%$ found it to be not satisfactory. $98.2 \%$ of the alumni who participated in the survey expressed that the contents of the course were appropriate and relevant. None of them differed from the above fact.

## Quality of teaching faculty

$99.6 \%$ of the respondents have assertively agreed that the teachers at the college have sound subject knowledge. 2035 out of 2046 i.e. $99.5 \%$ of the respondents asserted that the teachers have very good communication style and teaching methodology. Only a minuscule of $0.5 \%$ of the respondents chose to differ. $98 \%$ of the respondents found the teaching methodology to be very helpful for slow learners. $99.1 \%$ of the alumni respondents feel that the Continuous Internal Assessment is an instrument of continuous learning and engaging.

## Mentoring, sports and infrastructural facilities

$97.7 \%$ of respondents expressed that the mentoring facilities at the college were very useful and also the other facilities to help learning, teaching, evaluation and research at college were useful according to $98.4 \%$ alumni respondents.

## Conclusion

The consolidated feedback report was shared at the HODs/Coordinators/Officials Meeting and also with the departments for further appropriate actions. Also, in the Open Forum, the feedback is shared with the students as part of the Action Taken Report.


Loyola College, Chennai - 34

Rev. Dr AreKiasamy Xavier, S.J.
Principal
Loyola College, Chennai - 34

## INTERNAL QUALITY ASSURANCE CELL (IQAC) LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 34

## A Report on the Feedback of Loyola Training \& Placement Centre, 2017-18

Believing in imparting quality education, Loyola College continues to perform quality control by initiating the conduct of feedback from various stakeholders through IQAC. As part of this professional exercise, whenever the recruiters visit the college for campus interview/providing training sessions or the Job Fair, IQAC collects feedback at random from them and they express their views objectively on the employability skills of the students appearing for the Placement/Campus Interview. The Placement cell also provides training on communication skills and conducts mock interviews and group discussion as part of preparing the students for placement and insists on employability skills development. The questionnaire includes important specific aspects like communication skills, technical skills, subject knowledge, and behavioural skills.

No. of questions: 10

No. of Recruiters: 34

# LOYOLA PLACEMENT CELL 

## 1 PRESENTATION SKILLS

| Table No: 1 | Options | No of responses |
| :---: | :---: | :---: |
| Excellent | 10 | Percentage |
| Good | 13 | 30 |
| Satisfactory | 10 | 38 |
| Below Expectations | 1 | 39 |
| Total | 34 | 100 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

## LOYOLA PLACEMENT CELL

## 2 APTITUDE SKILL

| Table No: 2 Options |  |  |
| :---: | :---: | :---: |
| Excellent | No of responses | Percentage |
| Good | 15 | 44 |
| Satisfactory | 14 | 41 |
| Below Expectations | 4 | 12 |
| Total | 1 | 3 |


a) EXCELLENT

15
b) GOOD

14
c) SATISFACTORY
d) BELOW EXPECTATIONS

# LOYOLA PLACEMENT CELL 

## 3 BEHAVIOURAL SKILL

| Table No: 3 Options |  |  |
| :---: | :---: | :---: |
| Excellent | No of responses | Percentage |
| Good | 12 | 35 |
| Satisfactory | 13 | 38 |
| Below Expectations | 8 | 24 |
| Total | 1 | 3 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS
13
8

## LOYOLA PLACEMENT CELL

## 4 ATTITUDE

| Table No:4 |  |  |
| :---: | :---: | :---: |
| Options | No of responses | Percentage |
| Excellent | 12 | 35. |
| Good | 17 | 50 |
| Satisfactory | 3 | 9 |
| Below Expectations | 2 | 6 |
| Total | 34 | 100 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

## LOYOLA PLACEMENT CELL

## 5 SUBJECT KNOWLEDGE

| Table No: 5 Options |  |  |
| :---: | :---: | :---: |
| Excellent | No of responses | Percentage |
| Good | 14 | 41 |
| Satisfactory | 12 | 35 |
| Below Expectations | 6 | 18 |
| Total | 2 | 6 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

# LOYOLA PLACEMENT CELL 

## 6 TECHNICAL SKILL

Table No: 6

| Options | No of responses | Percentage |
| :---: | :---: | :---: |
| Excellent | 10 | 29 |
| Good | 15 | 44 |
| Satisfactory | 6 | 18 |
| Below Expectations | 3 | 9 |
| Total | 34 | 100 |



| a) EXCELLENT | b) GOOD | c) SATISFACTORY | d) BELOW <br> EXPECTATIONS |
| :---: | :---: | :---: | :---: |
| 10 | 15 | 6 | 3 |

## LOYOLA

## 7 COMMUNICATION SKILLS

| Table No: 7 |  |  |
| :---: | :---: | :---: |
| Options | No of responses | Percentage |
| Excellent | 15 | 44 |
| Good | 11 | 32 |
| Satisfactory | 7 | 21 |
| Below Expectations | 1 | 3 |
| Total | 34 | 100 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

## 8 GROUP DISCUSSION PERFORMANCE

| Table No: 8 Options |  |  |
| :---: | :---: | :---: |
| Excellent | No of responses | Percentage |
| Good | 9 | 27 |
| Satisfactory | 13 | 13 |
| Below Expectations | 10 | 10 |
| Total | 2 | 2 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

LOYOLA PLACEMENT CELL

## 9 INTERVIEW PERFORMANCE

| Table No: 9 Options | No of responses | Percentage |
| :---: | :---: | :---: |
| Excellent | 15 | 44 |
| Good | 14 | 41 |
| Satisfactory | 5 | 15 |
| Below Expectations | 0 | 0 |
| Total | 34 | 100 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

## LOYOLA

 PLACEMENT CELL
## 10 VARIOUS FACILITIES AND PROVISIONS FOR CAMPUS PLACEMENT

| Table No: 10 |  |  |
| :---: | :---: | :---: |
| Options | No of responses | Percentage |
| Excellent | 16 | 47 |
| Good | 11 | 32 |
| Satisfactory | 7 | 21 |
| Below Expectations | 0 | 0 |
| Total | 34 | 100 |


a) EXCELLENT
b) GOOD
c) SATISFACTORY
d) BELOW EXPECTATIONS

## Communication \& Presentation Skills

According to the appraisal, $97 \%$ of the students had the capacity to communicate and present their ideas effectively, while the remaining $3 \%$ of the students were deplorable in these skills.

## Aptitude \& Attitude

Assessing the aptitude of the students it was found that $97 \%$ of them had the necessary aptitude. The rest were deficient in it. As far as the attitude was concerned, $94 \%$ of the students showed the right attitude according to the respondents but the remaining $6 \%$ were found to suffer from an unhealthy attitude

## Technical Skills \& Subject Knowledge

The respondents estimated that $94 \%$ of the students had a thorough understanding of their subjects while the rest were found wanting in it. Similarly, $91 \%$ of the students were technically sound but the remaining $9 \%$ of the students had to improve this skill.

## Interview \& Group Discussion Performance and Behavioural Skills

It was noted that $85 \%$ of the students performed exceptionally in interviews while the rest satisfied the expectations of the recruiters. $94 \%$ of the students according to the survey knew how to perform in group discussions but the remaining $6 \%$ of the students were poor in it. Regarding behaviour, $97 \%$ of the students had the expected behaviour required by the recruiters whereas the rest had to enhance that skill.

## Facilities of the Placement Cell

Examining the facilities, opportunities and other provisions related to campus interview/placement at Loyola College, $79 \%$ of the recruiters felt that it was outstanding and the remaining $21 \%$ of them found that it satisfied their expectations. There was no response recorded in the 'Below Expectations' category.

## Conclusion

The consolidated feedback report is shared at the HODs/Coordinators/Officials Meeting and also with the departments for further appropriate actions and decision makings at various levels.


IQAC Coordinator
Loyola College, Chennai - 34


Rev. Dr Arokiasamy Xavier, S.J.
Principal
Loyola College, Chennai - 34

## INTERNAL QUALITY ASSURANCE CELL (IQAC) LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 34

## A Report on the Feedback of Parents, Shift I, 2017-2018

"Quality is conformance to requirements."- Philip Crosby

Loyola College, known for rendering quality education, attempts regularly a quality check from its various stakeholders through IQAC. As part of the quality control mechanism, IQAC conducts feedback sessions with the parents whose insights help to augment quality services as well as make the right decisions wherever necessary. Every semester, a feedback session is conducted during the Parent-Teacher Meet. During the academic year, 2017-18, the Parent-Teacher Meet was conducted on $22^{\text {nd }}$ July 2017 and $20^{\text {th }}$ January 2018. Also, when parents visit the departments they share their views informally.

The questionnaire included important aspects of quality of curricular/co-curricular programs and the teaching faculty as well as their availability to meet the parents at the departments, affordability of tuition fees, infrastructural facilities and their overall impression of the college.

No. of questions: 12
No. of Parents Participated: 414

1) Academic Program in Loyola is


| A) RIGOROUS 6\% | B) NOT SO RIGOROUS |
| :---: | :---: | :---: | :---: |
| 18\% |  |$\quad$ C) ADEQUATE 73\% $\quad$ D) INADEQUATE 3\%

2) Quality of the teachers at Loyola is


| A) NOT SATISFACTORY | B) SATISFACTORY 19\% | C) GOOD 51\% | D) EXCELLENT 29\% |
| :---: | :---: | :---: | :---: |
| $\mathbf{1 \%}$ | 78 | 215 | 124 |

3) Accessibility of the teacher for parents in the department


| A) NOT SATISFACTORY | B) SATISFACTORY 13\% | C) GOOD 57\% | D) EXCELLENT 28\% |
| :---: | :---: | :---: | :---: |
| $\mathbf{2 \%}$ | 54 | 236 | 113 |
| 9 | 54 |  |  |

4) Internship as part of the degree programme is (one month outside the college, work in an industry or civil society organisation)


| A) NOT VERY USEFUL | B) SOMETIMES USEFUL | C) MOSTLY USEFUL | D) VERY USEFUL 53\% |
| :---: | :---: | :---: | :---: |
| $4 \%$ | $10 \%$ | $33 \%$ |  |
| 13 | 38 | 132 | 209 |

5) Usefulness of the Outreach programme


| A) NOT VERY USEFUL | B) SOMETIMES USEFUL | C) MOSTLY USEFUL | D) VERY USEFUL 50\% |
| :---: | :---: | :---: | :---: |
| $\mathbf{2 \%}$ | $\mathbf{1 2 \%}$ | $36 \%$ |  |
| $\mathbf{8}$ | 49 | 139 | 193 |

6)Infrastructure in the campus: (Labs, Classrooms, Library \& Canteen)


| A) NOT SATISFACTORY | B) SATISFACTORY 14\% | C) GOOD 40\% | D) EXCELLENT 46\% |
| :---: | :---: | :---: | :---: |
| $\mathbf{0 \%}$ | 59 | 164 | 193 |
| $\mathbf{0}$ |  |  |  |

7) Standard of the CA Test and Semester Examinations are


| A) LOW 5\% | B) SATISFACTORY 17\% | C) GOOD 53\% | D) EXCELLENT 25\% |
| :---: | :---: | :---: | :---: |
| 22 | 68 | 213 | 103 |

8) Co-curricular activities (Seminars, symposia, department festival and college cultural NCC, NSS) help the student


| A) NOT VERY USEFUL <br> $\mathbf{1 \%}$ | B) SOMETIMES USEFUL <br> 14\% | C) MOSTLY USEFUL <br> $\mathbf{3 8 \%}$ | D) VERY USEFUL 47\% |
| :--- | :--- | :--- | :--- | :--- |

9) The fees collected by the college for all the courses is affordable


| A) YES 91\% | B) NO $9 \%$ |
| :---: | :---: |
| 368 | 35 |

10) My overall impression of the college


| A) GREAT AND <br> COMMENDABLE 67\% | B) HAPPY TO SOME <br> EXTENT 11\% | C) JUST ENOUGH 21\% |
| :---: | :---: | :---: | :---: |$\quad$ D) NOT SATISFIED 1\%

11) Choose any three aspects you consider best at Loyola


| A) TEACHING 23\% | B) RESEARCH 3\% | C) DISCIPLINE 29\% | D) INFRASTRUCTURE |
| :---: | :---: | :---: | :---: |
| 239 | 35 | 308 | $12 \%$ |


| E) MANAGEMENT 12\% | F) ADMISSION POLICY | G) ACADEMIC CLIMATE | H) EXTRA ACTIVITIES |
| :---: | :---: | :---: | :---: |
|  | $6 \%$ | $4 \%$ | $11 \%$ |
| 126 | 62 | 40 | 117 |

## Quality of Curricular \& Co-Curricular Programs and Faculty

When the parents were asked to opine on the quality of Academic Program in Loyola, $97 \%$ (401 out of 414) of them expressed that it was excellent and $80 \%$ said that the Quality of Teachers was good while $4 \%$ of them were not satisfied.
$86 \%$ of the respondents emphasized that the Internship as part of the degree program was an excellent aspect and also the inclusion of the Outreach Program.
$78 \%$ of the parents indicated that the Standard of CIA tests and semester examination was excellent while $5 \%$ expressed 'not satisfied'.

Co-Curricular activities in Loyola College is useful according to $85 \%$ of the parents who participated in the survey.

## Fees \& Infrastructural Facilities

$91 \%$ of them also added that the fees collected by the College were affordable whereas $9 \%$ of the respondents expressed 'not satisfied'.

Many of the participant parents, $86 \%$, confidently stated that Infrastructure facilities on the campus were excellent and there was no response under the category 'not satisfied'.

## Overall Impression of the College

When asked about three best aspects among a list of ten, many of them prioritized 1) Teaching, 2) Discipline and 3) Infrastructure and also suggested further improvements in these areas.

410 parents out of 414 , who participated in the survey, responded proudly that their overall Impression of the college was excellent while $1 \%$ of them expressed 'not satisfied'.

## Conclusion

The consolidated feedback report is shared at the HODs/Coordinators/Officials Meeting and also with the departments for further appropriate actions and decision makings.

Dr A. Xavier Mahimairaj
IQAC Coordinator
Loyola College, Chennai - 34


Rev. Dr Arokiasamy Xavier, SJ
Principal
Loyola College, Chennai - 34

## INTERNAL QUALITY ASSURANCE CELL (IQAC) LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 34

## $\underline{\text { A Report on the Feedback of Parents, Shift II, 2017-2018 }}$

Rendering quality education, Loyola College constantly attempts a quality check by conducting feedback sessions with its various stakeholders. As part of the quality control mechanism, IQAC conducts surveys and solicits feedback from the parents whose insights help to augment quality services as well as make the right decisions wherever necessary. Every semester, a feedback session is conducted during the Parent-Teacher Meet. During the academic year, 2017-18, the Parent-Teacher Meet was conducted on $22^{\text {nd }}$ July 2017 and $20^{\text {th }}$ January 2018. Also, when parents visit the departments they share their views informally.

The questionnaire included important aspects of quality of curricular/co-curricular programs and the teaching faculty as well as their availability to meet the parents at the departments, affordability of tuition fees, infrastructural facilities and their overall impression of the college.

No. of questions: 12
No. of Parents Participated: 405

1) Academic Program in Loyola is


| A) RIGOROUS 5\% | B) NOT SO RIGOROUS <br> $\mathbf{1 6 \%}$ | C) ADEQUATE 76\% | D) INADEQUATE 3\% |
| :---: | :---: | :---: | :---: |
| $\mathbf{2 0}$ | 67 | 307 | 11 |

2) Quality of the teachers at Loyola is

A) NOT SATISFACTORY
B) SATISFACTORY
C) GOOD
D) EXCELLENT
$5100 \quad 206$
3) Accessibility of the teacher for parents in the department


| A) NOT SATISFACTORY <br> $\mathbf{3 \%}$ | B) SATISFACTORY 16\% | C) GOOD 57\% | D) EXCELLENT 24\% |
| :---: | :---: | :---: | :---: |
| $\mathbf{1 2}$ | 61 | 223 | 96 |

4) Internship as part of the degree programme is (one month outside the college, work in an industry or civil society organisation)

A) NOT VERY USEFUL 1\% $\quad$ B) SOMETIMES USEFUL 8\% $\quad$ C) MOSTLY USEFUL 36\% $\quad$ D) VERY USEFUL 55\%

| 5 | 28 | 134 | 205 |
| :--- | :--- | :--- | :--- |

5) Usefulness of the Outreach programme


| A) NOT VERY USEFUL | B) SOMETIMES USEFUL | C) MOSTLY USEFUL | D) VERY USEFUL 48\% |
| :--- | :--- | :--- | :--- |
| 1\% | $13 \%$ | $38 \%$ |  |


| 3 | 52 | 145 | 184 |
| :---: | :---: | :---: | :---: |

6) Infrastructure in the campus: (Labs, Classrooms, Library \& Canteen)

A) NOT SATISFACTORY 1\%
B) SATISFACTORY 15\%
C) GOOD 41\%
D) EXCELLENT 43\%

3
63
166
176

## 7) Standard of the CA Test and Semester Examinations are


A) LOW 5\%
B) SATISFACTORY $16 \%$
C) GOOD $54 \%$
D) EXCELLENT 25\%

205
93
8) Co-curricular activities (Seminars, symposia, department festival and college culturals NCC, NSS) help the student


| A) NOT VERY USEFUL 2\% | B) SOMETIMES USEFUL <br> 13\% | C) MOSTLY USEFUL <br> 41\% | D) VERY USEFUL | 44\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{5}$ |  | 43 | 135 | 146 |

9) The fees collected by the college for all the courses is affordable

a) Yes $85 \%$
b) No $15 \%$

## 10) My overall impression of the college



| a) Great and <br> Commendable 66\% | b) Happy to some <br> extent 12\% | c) Just enough 21\% | d) not satisfied 1\% |
| :---: | :---: | :---: | :---: |
| 259 | 49 | 84 | 2 |

## 11) Choose any three aspects you consider best at Loyola



| a) Teaching 21\% | b) Research 3\% | c) Discipline $\mathbf{2 3 \%}$ | d) Infrastructure 14\% |
| :---: | :---: | :---: | :---: |
| 225 | 29 | 224 | 146 |


| e) Management 14\% | f) Admission Policy 7\% | g) Academic Climate 5\% | h) Extra Activities 13\% |
| :---: | :---: | :---: | :---: |
| 145 | 71 | 60 | 134 |

## Quality of Curricular \& Co-Curricular Programs and Faculty

When the parents were asked to opine on the quality of Academic Program in Loyola, $92 \%$ ( 380 out of 405 ) of them expressed that it was excellent and $99 \%$ said that the Quality of Teachers was good while $1 \%$ of them chose to differ.
$86 \%$ of the respondents emphasized that the Internship as part of the degree program was an excellent aspect and also the inclusion of the Outreach Program.
$95 \%$ of the parents indicated that the Standard of CIA tests and semester examination was excellent while $5 \%$ expressed 'not satisfied'.

Co-Curricular activities in Loyola College is useful according to $85 \%$ of the parents who participated in the survey.

## Fees \& Infrastructural Facilities

$85 \%$ of them also added that the fees Collected by the College were affordable whereas $15 \%$ of the respondents expressed 'not satisfied'.

Many of the participant parents, $86 \%$, confidently stated that Infrastructure facilities on the campus were excellent and there was no response under the category 'not satisfied'.

## Overall Impression of the College

When asked about three best aspects among a list of ten, many of them prioritised 1) Discipline, 2) Teaching and 3) Infrastructure and also suggested further improvements in these areas.
$99 \%$ of the respondents who participated in the survey, responded proudly that their overall Impression of the college was excellent. Only a minuscule of $1 \%$ chose to differ in this consideration.

## Conclusion

The consolidated feedback report is shared at the HODs/Coordinators/Officials Meeting and also with the departments for further appropriate actions. Also, in the Open Forum, the feedback is shared with the students as part of the Action Taken Report.

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## INTERNAL QUALITY ASSURANCE CELL (IQAC)

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 34

## A REPORT ON STUDENT FEEDBACK, 2017-2018

Providing quality education is the utmost aim of Loyola College and to sustain the quality in pursuit of excellence, IQAC collects feedback from the graduating students through online student portal on various aspects of academic and administrative activities. As part of this exercise, a feedback session was conducted for the graduating students for the academic year, 2016-17 and their views were consolidated based on some of the important aspects listed below:
a) The Outcome of the Curriculum and Syllabus
b) Teaching methodologies \& Assessment Strategies
c) Learning Resources, Facilities and Guidance and
d) Overall Impression of the program \& Facilities

No. of questions: 10
No. of participants: 2431

2017-2018 STUDENTS FEEDBACK

1) How do you rate the syllabus of the course that you have gone through in relation to the expected outcome of the course?

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 923 | 37.96791444 |
| Very Good | 754 | 31.01604278 |
| Good | 535 | 22.00740436 |
| Average | 126 | 5.183052242 |
| Poor | 93 | 100 |
| TOTAL | 2431 |  |



2017-2018 STUDENTS FEEDBACK
2) How do you rate the allocation of credits and hours to the courses?

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 656 | 26.98477993 |
| Very Good | 924 | 38.00904977 |
| Good | 583 | 23.98190045 |
| Average | 219 | 9.00863842 |
| Poor | 49 | 2.015631427 |
| TOTAL | 2431 | 100 |



2017-2018 STUDENTS FEEDBACK
3) Syllabus of each course covers recent trends and developments

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 705 | 29.00041135 |
| Very Good | 875 | 35.99341835 |
| Good | 681 | 28.01316331 |
| Average | 73 | 3.002879473 |
| Poor | 97 | 100 |
| TOTAL | 2431 |  |



2017-2018 STUDENTS FEEDBACK
4) How do you rate the various papers in terms of their relevance to the specialization streams?

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 583 | 23.98190045 |
| Very Good | 1021 | 41.99917729 |
| Good | 632 | 25.99753188 |
| Average | 121 | 4.977375566 |
| Poor | 74 | 3.044014809 |
| TOTAL | 2431 | 100 |



2017-2018 STUDENTS FEEDBACK
5) Teaching methods followed by teachers

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 753 | 30.97490745 |
| Very Good | 802 | 32.99053887 |
| Good | 583 | 23.98190045 |
| Average | 196 | 8.06252571 |
| Poor | 97 | 3.99012752 |
| TOTAL | 2431 | 100 |



## 2017-2018 STUDENTS FEEDBACK

6) The objectivity of assessment and evaluation

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 704 | 28.95927602 |
| Very Good | 778 | 32.00329083 |
| Good | 877 | 36.07568902 |
| Average | 46 | 1.892225422 |
| Poor | 26 | 1.069518717 |
| TOTAL | 2431 |  |



2017-2018 STUDENTS FEEDBACK
7) The provisions that are available for students accompaniment in the college

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 802 | 32.99053887 |
| Very Good | 997 | 41.01192925 |
| Good | 340 | 13.98601399 |
| Average | 195 | 8.021390374 |
| Poor | 97 | 100 |
| TOTAL | 2431 |  |



2017-2018 STUDENTS FEEDBACK
8) How do you rate learning resources that are available in the college (Library, Lab, ICT Provisions and others)?

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 583 | 23.98190045 |
| Very Good | 851 | 35.0061703 |
| Good | 511 | 21.02015631 |
| Average | 389 | 16.00164541 |
| Poor | 97 | 3.99012752 |
| TOTAL | 2431 | 100 |



2017-2018 STUDENTS FEEDBACK
9) How do you rate various provisions of extension and co curricular activities of the college?

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 532 | 21.88399835 |
| Very Good | 948 | 38.99629782 |
| Good | 535 | 22.00740436 |
| Average | 292 | 12.01151789 |
| Poor | 124 | 5.100781571 |
| TOTAL | 2431 | 100 |



2017-2018 STUDENTS FEEDBACK
10) Overall rating of the program and various facilities in the college

| Option | Frequency | Percentage |
| :---: | :---: | :---: |
| Excellent | 681 | 28.01316331 |
| Very Good | 876 | 36.03455368 |
| Good | 678 | 27.8897573 |
| Average | 147 | 6.046894282 |
| Poor | 49 | 2.015631427 |
| TOTAL | 2431 | 100 |


11) Distribution of students

| Shift 1 | 952 | 39.16083916 |
| :---: | :---: | :---: |
| Shift 2 | 1479 | 60.83916084 |
| Total | 2431 | 100 |



## 12) Distribution of stream

| Arts | 1068 | 43.93253805 |
| :---: | :---: | :---: |
| Commerce | 386 | 15.87823941 |
| Science | 1360 | 55.94405594 |
| Total | 2431 | 115.7548334 |



## The Outcome of the Curriculum and Syllabus

Around 70\% among 2431 students who participated in the survey opined that they had 'good' to 'excellent' expected outcome from the courses they have studied and $88 \%$ rated the allocation of credits and hours to the courses was good and excellent. There was a positive response of $92 \%$ to the question on the syllabus of each course covering the recent trends and developments. $91 \%$ of the students responded 'good' to 'excellent' to the question on the various papers in terms of their relevance to the specialization streams.

## Teaching methodologies \& Assessment Strategies

Around 2138 ( $88 \%$ of the students) that participated in the survey opined that the methodologies used by the teachers were good to excellent whereas the remaining $12 \%$ of them noted that they were poor and average. There was an overwhelming response of $97 \%$ of the students appreciating the objectivity of assessment and evaluation.

## Learning Resources, Facilities and Guidance

Around $97 \%$ of the students responded 'good' to 'excellent' to the question on the provisions that are available for student accompaniment in the college, whereas $3 \%$ of them expressed that they were average and poor. About $88 \%$ of the students opined that the provisions for student accompaniment were good to excellent. Around $86 \%$ of the students expressed that the learning resources which are available in the college (Library, Lab, ICT Provisions and others) were excellent and the remaining $14 \%$ of them expressed their dissatisfaction. There was also a similar response of satisfaction, around $83 \%$ when it came to various provisions of extension and co-curricular activities of the college while the remaining $17 \%$ of them showed dissatisfaction.

## Overall Impression of the program \& Facilities

The graduating students, when asked about the Overall rating of the program and various facilities in the college, $92 \%$ of the passing out students responded 'good' to 'excellent' whereas the remaining $08 \%$ recorded that they were poor and average.

## Conclusion

The consolidated feedback report is shared at the HODs/Coordinators/Officials Meeting and also with the departments for further appropriate actions.

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## INTERNAL QUALITY ASSURANCE CELL (IQAC)

 LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 34
## A Report on the Feedback of the Faculty on Curriculum, 2017-18

"Knowledge is power. Information is liberating. Education is the premise of progress, in every society, in every family." - Kofi Annan

Loyola College believes in imparting quality education and as a measure to sustain quality in all its academic and administrative tasks, the college obtains feedback from the teaching faculty before the Academic Council meeting every semester. IQAC conducts an online feedback session where the questionnaire includes important aspects of the curriculum like the need-based importance of the curriculum, clarity of course objectives, the effectiveness of course contents and activities, effectiveness of teaching-learning-assessment, variety of courses under CBCS, etc. The feedback was analyzed according to different streams: Arts, Commerce, and Sciences.

No. of questions: 12
No. of participants: Commerce - 38, Arts - 131, Science - 128

## TEACHER FEEDBACK QUESTIONNAIRE

| S.No. | COMMERCE | Excellent | Very Good | Good | Average | Poor | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Course Content is Relevant and Need Based | 21 | 14 | 3 | 0 | 0 | 38 |
| 2 | Course Outcomes are well defined and clear to staff and students | 32 | 6 | 0 | 0 | 0 | 38 |
| 3 | Course Content has enough scope for development of analytical, logical, technical and creative skills to the students | 28 | 6 | 4 | 0 | 0 | 38 |
| 4 | Course activities (Internships / Field Visit/ Guest Lectures/ Assignments/Seminars/Others) are relevant for development of various skills for employment and self-employment | 35 | 3 | 0 | 0 | 0 | 38 |
| 5 | The course/syllabus has good balance between theory and lab work | 24 | 11 | 3 | 0 | 0 | 38 |
| 6 | Courses motivate students to use various resources that are available in the college and outside for their effective learning | 23 | 14 | 1 | 0 | 0 | 38 |
| 7 | The curriculum design Teaching-Learning-Assessment and Examination are effectively carried out on time | 30 | 8 | 0 | 0 | 0 | 38 |
| 8 | The assessment and evaluation system objectively measure the Course Outcomes (COs) and Program Specific Outcome (PSOs) | 19 | 16 | 3 | 0 | 0 | 38 |
| 9 | The curriculum contains a wide range of courses under choice based credit system | 17 | 19 | 2 | 0 | 0 | 38 |
| 10 | The college has enough relevant resources which are updated regularly for teaching learning purposes | 31 | 7 | 0 | 0 | 0 | 38 |
| 11 | The academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is: | 14 | 18 | 6 | 0 | 0 | 38 |
| 12 | The opportunity available out of the course/syllabus for the enhancement of my knowledge and perspective in the discipline is: | 36 | 2 | 0 | 0 | 0 | 38 |
|  |  | 310 | 124 | 22 | 0 | 0 | 456 |

## Commerce

## 1. Course Content is Relevant and Need Based




## 2. Course objectives are well defined and clear to staff and students



3. Course Content has enough scope for development of analytical, logical, technical and creative skills to the students



## 4. Course activities (Internships / Field Visit/ Guest Lectures/

Assignments/Seminars/Others)
are relevant for development of various skills for employment and selfemployment


5. The course/syllabus has good balance between theory and lab work


6. Courses motivate students to use various resources that are available in the college and outside for their effective learning



## 7. The curriculum design Teaching-Learning-Assessment and Examination are effectively carried out on time




## 8. The assessment and evaluation system objectively measures the graduation outcome.




## 9. The curriculum contains a wide range of courses under choice based credit system




## 10. The college has enough relevant resources which are updated regularly for teaching learning purposes



11. The academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is:


12. The opportunity available out of the course/syllabus for the enhancement of my knowledge and perspective in the discipline is:



| S.No, | ARTS | Excellent | Very Good | Good | Average | Poor | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Course Content is Relevant and Need Based | 110 | 20 | 1 | 0 | 0 | 131 |
| 2 | Course Outcomes are well defined and clear to staff and students | 111 | 20 | 0 | 0 | 0 | 131 |
| 3 | Course Content has enough scope for development of analytical, logical, technical and creative skills to the students | 86 | 18 | 27 | 0 | 0 | 131 |
| 4 | Course activities (Internships / Field Visit/ Guest Lectures/ Assignments/Seminars/Others) are relevant for development of various skills for employment and self-employment | 103 | 28 | 0 | 0 | 0 | 131 |
| 5 | The course/syllabus has good balance between theory and lab work | 87 | 28 | 16 | 0 | 0 | 131 |
| 6 | Courses motivate students to use various resources that are available in the college and outside for their effective learning | 89 | 28 | 14 | 0 | 0 | 131 |
| 7 | The curriculum design Teaching-Learning-Assessment and Examination are effectively carried out on time | 122 | 9 | 0 | 0 | 0 | 131 |
| 8 | The assessment and evaluation system objectively measure the Course Outcomes (COs) and Program Specific Outcome (PSOs) | 73 | 37 | 21 | 0 | 0 | 131 |
| 9 | The curriculum contains a wide range of courses under choice based credit system | 124 | 6 | 1 | 0 | 0 | 131 |
| 10 | The college has enough relevant resources which are updated regularly for teaching learning purposes | 116 | 12 | 3 | 0 | 0 | 131 |
| 11 | The academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is: | 124 | 4 | 3 | 0 | 0 | 131 |
| 12 | The opportunity available out of the course/syllabus for the enhancement of my knowledge and perspective in the discipline is: | 124 | 7 | 0 | 0 | 0 | 131 |
|  |  | 1269 | 217 | 86 | 0 | 0 | 1572 |

## Arts

## 1. Course Content is Relevant and Need Based




## 2. Course Outcomes are well defined and clear to staff and students




## 3. Course Content has enough scope for development of analytical,

 logical, technical and creative skills to the students


## 4. Course activities (Internships / Field Visit/ Guest Lectures/

Assignments/Seminars/Others) are relevant for development of various skills for employment and self-employment



## 5. The course/syllabus has good balance between theory and lab work



6. Courses motivate students to use various resources that are available in the college and outside for their effective learning



## 7. The curriculum design Teaching-Learning-Assessment and

 Examination are effectively carried out on time

8. The assessment and evaluation system objectively measures the graduation outcome.


9. The curriculum contains a wide range of courses under choice based credit system



## 10. The college has enough relevant resources which are updated regularly for teaching learning purposes



11. The academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is:


12. The opportunity available out of the course/syllabus for the enhancement of my knowledge and perspective in the discipline is:



## TEACHER FEEDBACK QUESTIONNAIRE

| S.No. | SCIENCE | Excellent | Very Good | Good | Average | Poor | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Course Content is Relevant and Need Based | 74 | 31 | 23 | 0 | 0 | 128 |
| 2 | Course Outcomes are well defined and clear to staff and students | 101 | 27 |  | 0 | 0 | 128 |
| 3 | Course Content has enough scope for development of analytical, logical, technical and creative skills to the students | 97 | 31 | 0 | 0 | 0 | 128 |
| 4 | Course activities (Internships / Field Visit/ Guest Lectures/ Assignments/Seminars/Others) are relevant for development of various skills for employment and self-employment | 90 | 29 | 9 | 0 | 0 | 128 |
| 5 | The course/syllabus has good balance between theory and lab work | 65 | 39 | 24 | 0 | 0 | 128 |
| 6 | Courses motivate students to use various resources that are available in the college and outside for their effective learning | 72 | 41 | 15 | 0 | 0 | 128 |
| 7 | The curriculum design Teaching-Learning-Assessment and Examination are effectively carried out on time | 99 | 28 | 1 | 0 | 0 | 128 |
| 8 | The assessment and evaluation system objectively measure the Course Outcomes (COs) and Program Specific Outcome (PSOs) | 59 | 66 | 3 | 0 | 0 | 128 |
| 9 | The curriculum contains a wide range of courses under choice based credit system | 111 | 14 | 3 | 0 | 0 | 128 |
| 10 | The college has enough relevant resources which are updated regularly for teaching learning purposes | 105 | 19 | 4 | 0 | 0 | 128 |
| 11 | The academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is: | 67 | 52 | 9 | 0 | 0 | 128 |
| 12 | The opportunity available out of the course/syllabus for the enhancement of my knowledge and perspective in the discipline is: | 116 | 12 | 0 | 0 | 0 | 128 |
|  |  | 1056 | 389 | 91 | 0 | 0 | 1536 |

## Science

## 1. Course Content is Relevant and Need Based




## 2. Course objectives are well defined and clear to staff and students



3. Course Content has enough scope for development of analytical, logical, technical and creative skills to the students



## 4. Course activities (Internships / Field Visit/ Guest Lectures/

Assignments/Seminars/Others) are relevant for development of various skills for employment and self-employment



## 5. The course/syllabus has good balance between theory and lab work



6. Courses motivate students to use various resources that are available in the college and outside for their effective learning



## 7. The curriculum design Teaching-Learning-Assessment and

 Examination are effectively carried out on time

8. The assessment and evaluation system objectively measures the graduation outcome.


9. The curriculum contains a wide range of courses under choice based credit system


10. The college has enough relevant resources which are updated regularly for teaching learning purposes


11. The academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is:


12. The opportunity available out of the course/syllabus for the enhancement of my knowledge and perspective in the discipline is:



## Commerce

$100 \%$ of the faculty members who participated in the conduct of feedback confidently expressed that the course content was relevant and need-based and that the syllabuses were well-designed with utmost clarity. They also expressed that course activities like the internship, projects, seminar presentations, etc., are relevant for the development of various skills for employment and self-employment. $37 \%$ of the commerce faculty expressed that the academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college is 'excellent' while $47 \%$ of the faculty noted that it was 'very good'.

## Arts

All the 131 ( $100 \%$ ) of the faculty members confidently expressed that the course content was relevant and need-based and that the syllabuses were well-designed with utmost clarity. $78.6 \%$ of the faculty expressed that the course activities like the internship, projects, seminar presentations, etc., were relevant for the development of various skills for employment and self-employment and the remaining $21.4 \%$ recorded 'very good'. $94.6 \%$ of the Arts faculty expressed that the academic freedom and opportunity that are available for curriculum development, administration and evaluation in the college was 'excellent' and $3 \%$ of the faculty noted that it was 'very good'.

## Sciences

All the $128(100 \%)$ of the science faculty members opined that the course content was relevant and need-based and that the syllabuses were framed well with greater clarity. $70.3 \%$ of the faculty expressed that the course activities like the internship, projects, seminar presentations, etc., were relevant for the development of various skills for employment and self-employment whereas $22.7 \%$ recorded 'very good'. $52.3 \%$ of the Science faculty expressed that the academic
freedom and opportunity that are available for curriculum development, administration and evaluation in the college was 'excellent', whereas $40.6 \%$ of the faculty noted that it was 'very good'.

## Conclusions

The consolidated feedback report is shared at the HODs/Coordinators/Officials Meeting and also with the departments for further appropriate actions and decision makings.

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