



ELECTRONIC BANKING AWARENES & GRIEVANCE REDRESSAL TRAINING PROGRAM

12TH MARCH, 2020

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



STUDENTS REGISTERING FOR THE TRAINING PROGRAM



LOYOLA INSTITUTION'S INNOVATION COUNCIL (LIIC)

WELCOMES YOU TO THE
WORKSHOP ON

**ELECTRONIC BANKING
AWARENESS & GRIEVANCE
REDRESSAL TRAINING PROGRAM**

CHIEF GUEST
SHRI. C.S. RAM KUMAR,
GM – DPSS, RBI CHENNAI

WELCOME ADDRESS
DR. S. PRASANNA KUMAR
CONVENER, LIIC

DATE : 12.03.2020
TIME : 9:15 A.M. TO 1:00 P.M.
VENUE : Y.D. HALL

LOYOLA COLLEGE (AUTONOMOUS),
CHENNAI – 600 034

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

STUDENTS REGISTERING FOR THE TRAINING PROGRAM

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

STUDENTS REGISTERING FOR THE TRAINING PROGRAM

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

STUDENTS REGISTERING FOR THE TRAINING PROGRAM

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Master of Ceremony – Mr. Aditya Jayachandran, Student Member, LIIC

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Chief Guest Shri. C. S. Ramkumar, GM, DPSS, RBI, Chennai with (L) Dr. S. Prasanna Kumar, Convener, LIIC and (R) Mr. Balaji, Manager, DPSS, RBI, Chennai.

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Welcome Address by Dr. S. Prasanna Kumar, Convener, LIIC

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Chief Guest Shri. C. S. Ramkumar being felicitated by Dr. S. Prasanna Kumar, Convener, LIIC

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Chief Guest Shri. C. S. Ramkumar being felicitated by Prof. Ramkumar, Faculty Member, LIIC

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Chief Guest Shri. C. S. Ramkumar addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Chief Guest Shri. C. S. Ramkumar addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Chief Guest Shri. C. S. Ramkumar addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Resource Person Mr. Mohit, Assistant Manager, DPSS, RBI addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Resource Person Mr. Mohit, Assistant Manager, DPSS, RBI addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Resource Person Mr. Balaji, Manager, DPSS, RBI, Chennai addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Resource Person Mr. Balaji, Manager, DPSS, RBI, Chennai addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Resource Person Mr. Balaji, Manager, DPSS, RBI, Chennai addressing the gathering

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Students Interacting with the Resource Person

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Resource Person Mr.Vinoth,Assistant Manager, DPSS, RBI addressing the questions raised by students

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Resource Person Mr.Vinoth,Assistant Manager, DPSS, RBI addressing the questions raised by students

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Students Interacting with the Resource Person

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Sr. No.	Category	Contact Details
1	NEFT	Email : netfrs@resbank.co.in phone no: 022- 22617369/73627267
2	RTGS	Email : rtgs@resbank.co.in , phone no: 022- 22603261/3217
3	Consumer Education and Protection Cell - (CEPC)	Email : cepc.chennai@rb.org.in
4	NPCI- NPS/LPI	Email : nps@nps.org.in , lpi@nps.org.in
5	BHAM	Toll free No. 18001201740 Helpline No. 022-45414740
6	TRaDS - MExchange	9894330385, 1800-103-7201 https://online.mexchange.com
7	TRaDS - RXL	1800 1038 311, 022-40771426, https://www.rxl.org.in
8	TRaDS - InvoiceMkt	9964904984, 9844205504, https://www.invoicemarkt.com



Students Interacting with the Resource Person

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



LIIC

Distribution of Certificates for the Winner of INSECT QUIZ

ELECTRONIC BANKING AWARENESS & GRIEVANCE REDRESSAL TRAINING PROGRAM – 12TH MARCH, 2020



Distribution of Certificates for the Runner of INSECT QUIZ