



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.A., B.com., DEGREE EXAMINATION – ECONOMICS, COMMERCE, CORP.**

**THIRD SEMESTER – NOVEMBER 2016**

**BU 3202 – INDUSTRIAL RELATIONS**

Date: 10-11-2016

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

**PART A**

**Answer ALL the questions**

**(10x2 = 20Marks)**

1. Define Industrial Relations.
2. Distinguish layoff from lockouts.
3. Define Collective Bargaining.
4. What are the levels of Workers' Participation in Management?
5. Define Works Committee.
6. What is Adjudication?
7. What do you mean by Voluntary Conciliation?
8. Write a short note on CITU
9. What is meant by Grievance?
10. What is Shop Council?

**PART B**

**Answer any FOUR questions**

**(4x10 = 40Marks)**

11. Explain the classifications of Industrial Disputes.
12. Define Strike and explain the various types of Strikes.
13. What are the essential conditions for the success of Collective Bargaining?
14. Explain the objectives of Participative Management
15. Describe the qualities and role of a Conciliator.
16. Elaborate the causes for Grievance.
17. Explain Disciplinary Action and the procedure for punishment under Disciplinary Action.

**PART C**

**Answer any TWO questions**

**(2x20 = 40Marks)**

18. Elucidate the approaches to Industrial Relations
19. Who is a Labour welfare officer? Explain the importance and functions of a Labour Welfare Officer.
20. Explicate the Problems faced by Trade Unions in India.
21. Explain the recommendations of National Commission on Labour 1969 for strengthening Trade Unions and the essentials for success of a Trade Union in India.

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