



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION – COUNSELLING PSYCHOLOGY

THIRD SEMESTER – NOVEMBER 2022

PCP 3601 – WORK PLACE COUNSELLING

Date: 28-11-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

PART – A

Q. No **Answer any FOUR questions** **(4 x 5 = 20 Marks)**

- 1 How does diversity help an organization grow?
- 2 Evaluate the strengths of external counselling services.
- 3 What is considered as sexual harassment in the context of workplace?
- 4 List the different faces of workplace counselling.
- 5 What is social security?

PART – B

Answer any FOUR questions **(4 x 10 = 40 Marks)**

- 6 Write a brief note on the criticisms of workplace counselling.
- 7 Analyze different generations' perspective towards work.
- 8 Examine the factors that influence quality of work-life.
- 9 Explain Employee Provident Fund as social security.
- 10 How can counselling change organizational culture?

PART – C

Answer any TWO questions **(2 x 20 = 40 Marks)**

- 11 Enumerate global HR practices.
- 12 Sketch the milestones in the history of workplace counselling.
- 13 Enumerate ways in which organizations can prevent and address sexual harassment issues.

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