# LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



# B.Com.DEGREE EXAMINATION -COMMERCE

#### FIFTH SEMESTER - APRIL 2019

#### 16UCO5MCO2- PRINCIPLES OF MARKETING

Date: 16-04-2019	Dept. No.	Max.: 100 Marks
m: 00 00 10 00		

Time: 09:00-12:00

#### **SECTION-A**

## ANSWER ALL THE QUESTIONS:

(10X2=20)

- 1. Define Marketing
- 2. What is Marketing Intelligence?
- 3. What is Marketing Environment?
- 4. Write a note on Market Information.
- 5. What is Market Targeting?
- 6. What is Product mix?
- 7. What do you mean by marketing communication Mix?
- 8. What is Sustainable Marketing?
- 9. What do you mean by rural marketing?
- 10. Define 'Packaging'.

#### **SECTION-B**

## **ANSWER ANY FOUR QUESTIONS**

(4X10=40)

- 11. State the differences between Marketing and Selling.
- 12. Explain the process of Consumer Behaviour.
- 13. Explain the various components of marketing mix.
- 14. Explain the various stages of Product life cycle.
- 15. Explain the various steps in developing an effective Marketing Communication system.
- 16. State the merits and demerits of Digital Marketing.
- 17. Explain the Role of Marketing Ethics.

#### **SECTION-C**

## **ANSWER ANY TWO QUESTIONS**

(2X20=40)

- 18. Explain the various kinds of Marketing Channels. State its merits & demerits.
- 19. What is pricing? Explain the different kinds of Pricing.
- 20. Write short notes on
  - a. Consumer oriented marketing
  - b. Consumer value marketing
- 21. What is Market Segmentation? Explain the various bases of Market Segmentation.

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