



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

SECOND SEMESTER – APRIL 2016

CO 2816 - HUMAN RESOURCE MANAGEMENT

Date: 20-04-2016

Dept. No.

Max. : 100 Marks

Time: 01:00-04:00

SECTION A

ANSWER **ALL** QUESTIONS

10X2=20

1. How would you define HRM?
2. What is Human Resource Planning?
3. What do you understand the term On the Job training?
4. Bring out any two differences between recruitment and selection?
5. Write a short note on grievance
6. What do you understand by MBO?
7. What do you mean by Negative Discipline?
8. What do you understand the term 360 Degree Performance Appraisals?
9. Write a short note on Job Analysis.
10. How do you define the term Quality of work life?

SECTION B

ANSWER ANY **FOUR** QUESTIONS

4X10=40

11. Explain the limitations of Human resource Planning.
12. Explain the various steps involved in human resource Planning.
13. What do you mean by Interview? Explain the various types of interviews.
14. What do you understand by selection? Explain in brief the steps involved in selection procedure
15. "Performance appraisal should be a two-way street. Supervisor should evaluate their subordinates, and subordinates should evaluate their supervisors". Do you agree or disagree? Discuss.
16. Define grievances. Identify and analyse the various causes of grievances.
17. Distinguish between HRM and Personnel Management.

SECTION C

ANSWER ANY **TWO** QUESTIONS

2X20=40

18. Explain the objectives and functions of human resource Management.
19. Which method will you use to appraise the performance of the following employees
 - a) Professor
 - b) Manufacturing sector Employees
 - c) IPS officers
 - d) Doctors
 - e) Sales Representatives.
20. What do you mean by training? Explain the various methods of Training.
21. What are the various sources of recruitment? Explain their merits and demerits of
