



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

FOURTH SEMESTER – APRIL 2016

CO 4803 - HUMAN RESOURCES MANAGEMENT

Date: 15-04-2016
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION A

ANSWER **ALL** QUESTIONS

10X2=20

1. What is knowledge management?
2. How do you define the term mentoring?
3. What is Human Resource Planning?
4. What is Recruitment?
5. What kind of work culture do you think increases the motivation level of an employee?
6. Write a short note on vestibule training
7. What is critical incident method of appraisal?
8. What do you understand the term off the job training?
9. Write a short note on Occupational Hazards.
10. What do you understand by positive Discipline?

SECTION B

ANSWER ANY **FOUR** QUESTIONS

4X10=40

11. What do you understand by selection? Explain in brief the steps involved in selection procedure
12. What are the challenges faced by a HR manager in the current situation
13. What are the advantages of human resource of planning?
14. What is job evaluation and what are the importance of job evaluation?
15. What is performance appraisal? And explain the objectives of the same.
16. How to you define the term Test? Explain the different types of selection test.
17. Discuss the role of HR managers.

SECTION C

ANSWER ANY **TWO** QUESTIONS

2X20=40

18. “There are two sets of Human Resource Management functions –Managerial and operative”- discuss these functions.
19. It is said that performance appraisal has potential errors. Which are those and what can be done to overcome them?
20. Compare the various methods of internal recruitment. How can they be beneficial for the organisation and what kind of challenges do they pose.
21. What do you mean by training? Explain the various methods of Training.
