



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com.DEGREE EXAMINATION – COMMERCE

FOURTHSEMESTER – APRIL 2018

16PCO4MC02- ORGANIZATIONAL BEHAVIOUR

Date: 20-04-2018
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

Section – A

Answer All Questions:

10 x 2 = 20

- 1) State the primary goal of Organizational Behaviour.
- 2) What is conceptual skill?
- 3) Define Value.
- 4) What do you mean by Cognitive Dissonance?
- 5) What are emotions?
- 6) What do you understand by personality traits?
- 7) Define Power.
- 8) What is Group Cohesiveness?
- 9) State any two organizational sources of stress.
- 10) Define Organizational Development.

Section – B

Answer any FOUR questions:

4 x 10 = 40

- 11) Discuss the major behavioral science disciplines that contribute to OB?
- 12) What are the stages of Group Development?
- 13) What is the Job Characteristics Model? How does it motivate employees?
- 14) What is Organizational Politics? Explain the factors that provide scope for Organizational Politics.
- 15) Discuss the potential sources of stress and approaches to manage stress.
- 16) Explain Lewin's Three –Step Model of managing organizational change.
- 17) What are the Big Five Personality traits?

Section – C

Answer any TWO questions:

2 x 20 = 40

- 18) Explain the challenges and opportunities of organizational behaviour in global context.
- 19) Explain the Myers – Briggs Type Indicator approach of behaviour modification?
- 20) What is the job characteristics model? How does it motivate employees? Explain the three major ways that jobs can be redesigned.
- 21) What is meant by role conflict and goal conflict? Explain the strategies of conflict resolutions and Management.

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