



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Sc. DEGREE EXAMINATION – STATISTICS

THIRD SEMESTER – APRIL 2018

16UCO3AL01- BUSINESS PROCESS MANAGEMENT

Date: 03-05-2018
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions

(10 x 2 = 20)

- 1) What do you mean by partnership firm?
- 2) Bring out the meaning of 'fundamental technology'?
- 3) In what way is supply chain management connected to the business operation?
- 4) How is a bin card supportive to the store's maintenance?
- 5) What are the sources from which the HR department collects the data?
- 6) What is working capital?
- 7) Outline the importance of the foreign currency.
- 8) What are the methods used in capital budgeting?
- 9) What is ERP?
- 10) Enumerate any two challenges in the implementation of the ERP system.

SECTION – B

Answer any FOUR questions

(4 x 10 = 40)

- 11) Bring out the advantages of sole trader organization.
- 12) What are the functions of material management?
- 13) Explain the importance of the CRM software.
- 14) What is the role played by the IT in the human resource management?
- 15) Explain how ERP supports Accounting and Finance.
- 16) Give a brief account of 'business reengineering process'.
- 17) What is value chain? Bring out its primary and supportive activities?

SECTION – C

Answer any TWO questions

(2 x 20 = 40)

- 18) Elucidate the concept of the business process management.
- 19) Bring out the various facets of the Human Resource Information system.
- 20) Elaborate the importance of financial management and its various sources.
- 21) Highlight the support extended by the ERP in the business process integration.

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