



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

U.G.DEGREE EXAMINATION –COMMERCE, CORPO. SEC., ECO. & COM. SCI.

THIRD SEMESTER – APRIL 2018

BU 3202– INDUSTRIAL RELATIONS

Date: 04-05-2018
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

PART A

Answer ALL the questions

(10 x 2 = 20Marks)

1. What are the levels of Workers' Participation in Management?
2. What is Industrial Relations?
3. What is Negative Discipline?
4. How is Conciliation officer appointed?
5. What is works committee?
6. What is meant by Hot Stove Rule?
7. Mention any two recognised Indian trade unions.
8. What do you mean by Voluntary Conciliation?
9. Differentiate between 'award' and 'settlement'.
10. What is Joint Management Council?

PART B

Answer any FOUR questions

(4x10 = 40Marks)

11. Explain the characteristics of Industrial Relations.
12. Define Strike. And explain the various types of Strikes.
13. What are the Duties of a Labour Welfare Officer?
14. Explain the ways of Resolving Conflict in the Organization.
15. Differentiate between Lock-out and Closure.
16. Elaborate the causes for Grievance.
17. Explain the different levels of Participation in an Industry.

PART C

Answer any TWO questions

(2x20 = 40Marks)

18. Elucidate the approaches to Industrial Relations.
19. Elaborate the 'Adjudication' Settlement procedure available under Industrial Dispute Act, 1947.
20. What are the major problems facing Indian trade unions? And what are the suggestions you would like to offer to consolidate the trade unions in India.
21. Briefly explain the various causes of Industrial Unrest.
