



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – ECONOMICS & SOCIOLOGY

FOURTH SEMESTER – APRIL 2018

CO 4207- INDUSTRIAL RELATIONS

Date: 02-05-2018
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. Define the term Industrial Disputes.
2. List out the approaches to Employee Discipline.
3. What do you mean by Lock-Out?
4. Write a note on Works Committee.
5. Explain the term Adjudication.
6. Write a note on Workers participation in management.
7. List out the functions of Joint council.
8. State the objectives of a Trade Union.
9. Define the term 'Grievance'.
10. Write a brief note on Trade Union Structure.

SECTION – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Discuss in brief the conditions essential for successful collective Bargaining.
12. Bring out the model of a Grievance procedure with the organizational chart.
13. Explain the obstacles in the growth of strong Trade unions in India.
14. What are the different kinds of punishment inflicted to an employee for mis-conduct in the organization?
15. Give a brief account on the Industrial Truce resolution of 1962.
16. What do you mean by Shop Council? Explain the functions of the same.
17. Can a worker challenge punishment?-Discuss.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. What are the causes for poor Industrial Relations? Give your suggestions to improve the same.
19. Explain in detail the factors influencing workers participation in management.
20. Describe the steps involved in collective bargaining process.
21. Enumerate in detail the theories of Trade union with an example.

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