



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Sc. DEGREE EXAMINATION – STATISTICS

SECOND SEMESTER – APRIL 2022

UCO 2301 – BUSINESS PROCESS MANAGEMENT

(21 BATCH ONLY)

Date: 27-06-2022

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION A

Answer ALL Questions

1.	Answer ALL questions in one or two sentences each	(5 x 1 = 5)	
a)	Recall what do you mean by Cooperative Society?	K1	CO1
b)	Retrieve and write about Dormant Partner?	K1	CO1
c)	Define Company.	K1	CO1
d)	Quote any two differences between Limited and Unlimited Liabilities.	K1	CO1
e)	Classify the different types of Liabilities.	K1	CO1
2.	Fill in the blanks	(5 x 1 = 5)	
a)	The liability of a Sole Trader is _____	K1	CO1
b)	Maximum number of partners in a firm carrying out banking business is ____	K1	CO1
c)	One-man one vote is the unique feature of _____	K1	CO1
d)	Bills Receivable is a _____	K1	CO1
e)	Bank Loan is a _____	K1	CO1
3.	Match the following	(5 x 1 = 5)	
a)	Shareholders - Fixed Asset	K2	CO1
b)	Cash in Hand - Long term Liability	K2	CO1
c)	Furniture - Dividend	K2	CO1
d)	Debenture - Current Liability	K2	CO1
e)	Sundry Creditors - Current Asset	K2	CO1

4.	True or False	(5 x 1 = 5)	
a)	Sales department is a Profit Centre.	K2	CO1
b)	Land & Building is a Current Asset.	K2	CO1
c)	Supply Chain Management is a part of Financial Management.	K2	CO1
d)	Q2 begins on January 1 st of every year.	K2	CO1
e)	Indian Currency is a Promissory Note.	K2	CO1

SECTION B

Answer any TWO of the following in 150 words **(2 x 10 = 20)**

5.	Explain the features of a Partnership Firm.	K3	CO2
6.	Illustrate and explain the various types of materials cost.	K3	CO2
7.	Describe the importance of CRM Software.	K3	CO2
8.	Write down the business benefits of ERP.	K3	CO2

SECTION C

Answer any TWO of the following in 150 words **(2 x 10 = 20)**

9.	Explain any five key mechanisms of HRIS.	K4	CO3
10.	Classify the fundamental components of enterprise resource planning.	K4	CO3
11.	Bring out the significance of training employees.	K4	CO3
12.	Analyse the risk involved in investing in the Stock Market.	K4	CO3

SECTION D

Answer any ONE of the following in 250 words **(1 x 20 = 20)**

13.	Evaluate the features, merits and demerits of a Cooperative Society.	K5	CO4
14.	Summarise the objectives, advantages and disadvantages of e-HRM.	K5	CO4

SECTION E

Answer any ONE of the following in 250 words **(1 x 20 = 20)**

15.	Discuss the problems faced by Sole Traders during pandemic period.	K6	CO5
16.	Summarise the tools and techniques used for controlling materials management.	K6	CO5
