# LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

**B.Com.** DEGREE EXAMINATION – **COMMERCE**

SIXTH SEMESTER – **APRIL 2022**

**UCO 6503 – HUMAN RESOURCE MANAGEMENT**

Date: 20-06-2022          Dept. No.                    Max. : 100 Marks
Time: 01:00 PM - 04:00 PM

## PART A

**Answer ALL the Questions:**                           **(10×2=20 Marks)**

1. Define HRM.
2. List out the various kinds of interviews.
3. What is a Job Description?
4. Define Selection.
5. What is meant by employee attrition?
6. What does competency mapping mean?
7. Mention the various kinds of Incentives.
8. Give a brief note on the term BARS.
9. Mention any two objectives of Discipline.
10. State the meaning of Employee Counselling.

## PART B

**Answer any FOUR Questions:**                           **(4×10=40 Marks)**

11. Bring out the characteristics of a good HR Manager.
12. Explain the interface between HRM and Artificial Intelligence.
13. Explain the steps and uses of Job Analysis.
14. What is Training? Discuss the steps in training.
15. Explain the various methods of compensation.
16. Discuss the causes of indiscipline and the procedure for taking disciplinary action.
17. What are the various sources of employee grievances?

## PART C

**Answer any TWO Questions:**                           **(2×20=40 Marks)**

18. Discuss in detail the functions of HRM.
19. Define Performance appraisal. Explain the traditional and non-traditional methods of appraisal.
20. Discuss the methods involved in executive training and development.
21. What is a Conflict? Bring out in detail the conflict resolution process.

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