



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Sc. DEGREE EXAMINATION – STATISTICS

SECOND SEMESTER – NOVEMBER 2016

CO 2107 - BUSINESS PROCESS AND MANAGEMENT

Date: 15-11-2016
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

SECTION – A Answer ALL questions (10 x 2 = 20)

1. What do you mean by Material Management?
2. In what way ERP is related to Sales and Marketing?
3. What is Quality Management System?
4. Who is responsible in managing change in an organisation?
5. What is Human Capital Inventory?
6. What is ERP?
7. Who are the participants in a community related to organization?
8. What do you mean by General Ledger Module?
9. Bring out the salient features of Serial Control.
10. What do you mean by Cycle Counting?

SECTION – B Answer any FOUR questions (4 x 10 = 40)

11. Bring out the functions of Material Management.
12. Bring out the problems connected to Sales Order Processing.
13. Explain various forces that lead to change?
14. Give a brief account of the role of IT in Human Resource Management.
15. Give an account of Business Benefits of ERP.
16. Draw TCA Data Model and explain.
17. Why finance is important to business organization?

SECTION – C Answer any TWO questions (2 x 20 = 40)

18. Bring out the importance of CRM software and its support to ERP
19. Explain in what way Human Resources is supported by Business process?
20. Outline the Management Control Processes in Accounting.
21. Bring out the various functionality of Cash Management module.
