



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – ECONOMICS & SOCIOLOGY

THIRD SEMESTER – NOVEMBER 2016

CO 3203 – INDUSTRIAL RELATIONS

Date: 10-11-2016

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

PART A

Answer ALL the questions:

(10x2=20 marks)

1. What do you mean by Industrial Relations?
2. Define a Trade Union.
3. Write a note on Workers Participation in Management.
4. What is Collective Bargaining?
5. List out the approaches to Industrial Relations.
6. Define Conflict.
7. Explain the term 'Retrenchment.'
8. What is Grievance?
9. List out the various forms of strike.
10. Write a note 'Voluntary Arbitration.'

PART B

Answer any FOUR of the following:

(4x10=40 marks)

11. Explain the essential conditions for good Industrial Relations.
12. Discuss in brief the objectives of Trade Unions.
13. Why dispute arises among employees in an organization? - Elucidate.
14. Bring out the various factors that influence the workers participation in management.
15. What are the conditions essential for successful collective bargaining in an organization?
16. Explain the desirable features of a grievance procedure.
17. Describe the punishments that are inflicted on an employee for mis-conduct in the organization.

PART C

Answer any TWO of the following:

(2x20=40 marks)

18. Explain the methods for prevention and resolution of industrial disputes in an organization.
19. Enumerate in detail the functions of a Trade Union.
20. Bring out the reasons as to why grievance arises among employees in an organization.
21. Explain in detail the essentials of a good disciplinary system.
