



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

THIRD SEMESTER – NOVEMBER 2016

CO 3809 - ORGANIZATIONAL BEHAVIOUR

Date: 01-11-2016
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

Part – A

Answer ALL Questions:

10 x 2 = 20

1. What do you mean by organization?
2. Define “Organizational Behaviour”.
3. What is meant by Evidence-based Management?
4. What is Group Dynamics?
5. Define “Personality”.
6. What do you understand by “Role Perception”.
7. What do you mean by planned change?
8. What is meant by stereotyping?
9. Write a short note on Deviant Workplace Behaviour.
10. Distinguish between Values and Attitude.

Part - B

Answer any Four Questions only:

4 x 10 = 40

11. What are the major contributing disciplines to organizational Behaviour?
12. Explain the various element of perceptual process.
13. Discuss the development process of both formal and informal group.
14. Describe in detail the inspirational approaches to Leadership.
15. Define Power and explain the bases of power.
16. Explain the Myres- Briggs Type Indicator approach of behavior Modification.
17. “Organizational change has to be managed on technological, social, and economic dimensions”.
Elaborate. What precautions must be taken in a democratic set up to make a change acceptable to the personnel?

Part – C

Answer any Two Only:

2 x 20 = 40

18. Explain the challenges and opportunities of Organizational Behaviour.in global context.
19. Explain Hofstede’s Findings regarding assessing culture in relation to Organizational Behaviour.
20. Describe Group Properties.
21. “Creation of organizational culture is long term process”. Explain and discuss the process involved in creating organizational culture.
