



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – SOCIOLOGY & ECONOMICS

FOURTH SEMESTER – NOVEMBER 2016

CO 4207 - INDUSTRIAL RELATIONS

Date: 11-11-2016
Time: 01:00-04:00

Dept. No.

Max. : 100 Marks

PART A

Answer ALL the questions:

(10x2=20 marks)

1. Define Industrial Dispute.
2. What do you mean by Gherao?
3. List out the approaches to Industrial Relations.
4. Write a note on 'hunger strike'.
5. List out the features of a Trade Union.
6. Define Collective Bargaining.
7. What is Employee Grievance?
8. What are the approaches to Employee Discipline?
9. Who is a Conciliation Officer?
10. Write a note on 'Adjudication.'

PART B

Answer any FOUR of the following:

(4x10=40 marks)

11. Bring out the conditions essential for a good industrial relation.
12. Explain the objectives of workers participation in the management.
13. What do you mean by Strike? Explain the different forms of Strike.
14. Describe the various theories of trade union with an example.
15. Explain the model of a grievance procedure with an organizational chart.
16. What are the steps involved in collective bargaining agreement?
17. Explain Douglas Mc Gregor's 'Hot Stove Rule' concept.

PART C

Answer any TWO of the following:

(2x20=40 marks)

18. Enumerate in detail the methods for prevention and resolution of industrial disputes in an organization.
19. Explain in brief the functions and structure of a Trade Union.
20. Discuss the factors that influence the workers participation in management.
21. Why indiscipline arises among employees in the organization? – Explain.
