



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Sc. DEGREE EXAMINATION – STATISTICS

THIRD SEMESTER – NOVEMBER 2017

16UCO3AL01 – BUSINESS PROCESS MANAGEMENT

Date: 09-11-2017

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

SECTION – A Answer ALL questions

(10 x 2 = 20)

- 1) How is the business process management beneficial to the trading community?
- 2) What do you mean by Integrated System approach?
- 3) In what way partnership is distinct from sole proprietorship?
- 4) What is Supply Chain Management?
- 5) What is the importance of Economic Order Quantity in stores control?
- 6) Bring out the objectives of E-HRM.
- 7) What for the long term fund is used? What are its sources?
- 8) Bring out the meaning of Foreign currency and its importance.
- 9) What is the Cost-Benefit Analysis in ERP?
- 10) What is Value chain in ERP? What are its primary activities?

SECTION – B Answer any four questions

(4 x 10 = 40)

- 11) How the software vendors support in the building of fundamental technology?
- 12) Briefly explain Material Cycle Process, with a diagram?
- 13) Bring out the advantages of using ERP software in Sales and Marketing functions.
- 14) How is Information Technology supporting HR Managers?
- 15) What are the key mechanisms adopted in the HRIS? Explain?
- 16) Outline the importance of Budgeting, Cash management and Capital Budgeting as a management control process.
- 17) What are the costs involved in the implementation of ERP?

SECTION – C Answer any TWO questions

(2 x 20 = 40)

- 18) Briefly explain the various dimensions of HRIS Subsystem.
- 19) What is the need of using ERP Software Services in the business process management? Explain any three ERP software used.
- 20) Explain how the business system is supported by ERP, with the use of a diagram.
- 21) Write note on – (a) Business enterprises; (b) Inventory management; (c) Advantages of EHRM; (d) Features of cooperative society; and (e) Business Intelligence
