



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

FIFTH SEMESTER – NOVEMBER 2017

CO 5502 – HUMAN RESOURCE MANAGEMENT

Date: 02-11-2017

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

SECTION-A

ANSWER ALL QUESTIONS:

(10*2=20 MARKS)

1. Define Human Resource Management.
2. Is HRM a profession? Explain in brief.
3. What is the need for HR planning?
4. Explain the term “Job Specification”.
5. Define Recruitment.
6. What is application blank?
7. Explain the need for training.
8. What is Human Resource Development?
9. Define Motivation.
10. Explain the concept performance appraisal.

SECTION-B

ANSWER ANY FOUR QUESTIONS:

(4*10=40 MARKS)

11. How do Human resources differ from other resources? Discuss the significance of HR in an organisation.
12. What are the qualities of a good HR manager?
13. What are the steps in HR planning?
14. What is job description? How will you prepare a job description?
15. What is internet recruiting? Why has this become popular throughout the world? What is its scope in India?
16. What is vestibule training? How does it differ from apprenticeship?
17. Discuss the steps involved in performance appraisal process.

SECTION-C

ANSWER ANY TWO QUESTIONS:

(2*20=40 MARKS)

18. What are the barriers to effective human resource planning at the corporate level in India? How will you overcome these barriers?
19. What are the common pitfalls in a selection interview? What measures do you adopt in making interview more effective?
20. What are the causes of employee grievances in an organisation? How can such grievances be managed effectively?
21. What are the factors to be taken in consideration while designing an effective training programme? What are the various steps in designing a training programme?
