



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – SOCIAL WORK

FOURTH SEMESTER – APRIL 2016

SW 4808 - INDUSTRIAL RELATIONS & LABOUR WELFARE (HRM)

Date: 15-04-2016
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

**Answer ALL the questions. Answer to each question should not exceed 50 words.
(10X2=20 Marks)**

1. List out the factors that influence the Industrial Relations System.
2. Define 'Grievance.'
3. State any two functions of Trade Unions.
4. Mention the types of Collective Bargaining Agreements.
5. Enlist any four instruments of coercion.
6. Mention the functions of the Industrial Relations Commission.
7. Distinguish between Intra – mural and Extra – mural welfare measures.
8. List out any two Industrial Housing Schemes for Labour promoted by the Government.
9. State any two functions of the Central Board of Workers' Education in India.
10. Define 'Social Security.'

SECTION – B

**Answer any FOUR of the following questions. Answer to each question should not exceed 300 words.
(4X10=40 Marks)**

11. Discuss the various Approaches to the study of Industrial Relations.
12. List out the various major Central Trade Union Organizations. Throw light on the procedure followed for the recognition of these Trade Unions.
13. Bring out the significance of Workers' Participation in Management.
14. Discuss the various Principles of Labour Welfare.
15. "The role of I.L.O. in Labour Welfare is commendable." Discuss.

SECTION – C

**Answer any TWO of the following questions. Answer to each question should not exceed 600 words.
(2X20= 40 Marks)**

16. Enumerate the steps of Disciplinary Procedure with suitable examples.
17. Define Collective Bargaining. Discuss the role of the employer and the Trade Unions in the process of Collective Bargaining.
18. What is Occupational Health? Elucidate on the various Occupational Hazards and Diseases that are a threat to the Occupational Health of the Industrial Workers.
