

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



M.A.DEGREE EXAMINATION –SOCIAL WORK

FOURTH SEMESTER – APRIL 2019

17PSW4MC05– ORGANIZATIONAL BEHAVIOUR

Date: 03-04-2019
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION A (10 X 2 MARKS = 20)

ANSWER ALL QUESTIONS NOT EXCEEDING 50 WORDS.

DEFINE THE FOLLOWING WITH SUITABLE EXAMPLES:

1. Organisational Behavior
2. Perception
3. Quality of Work Life
4. Organisational Climate
5. Gender Sensitivity
6. Employee Empowerment.
7. Assertiveness
8. Organisational Development
9. Group Dynamics
10. Dysfunctional Behavior

SECTION B (4 X 10 MARKS = 40)

ANSWER ANY FOUR QUESTIONS NOT EXCEEDING 300 WORDS.

11. Explain the contributions of various disciplines to Organisational Behaviour
12. Write a short note on the motivational techniques and its effects on employees.
13. Explain the trait theory of leadership.
14. Explain the various Organizational Development interventions with relevant examples.
15. Trace out the role of behavioral scientists in Industries. State a company as your case study.

SECTION C (2 X 20MARKS = 40)

ANSWER ANY TWO QUESTIONS NOT EXCEEDING 600 WORDS.

16. Trace out the historical background and the contributions of Hawthorne studies - to Organization Behavior.
17. Elaborate the applicability of Transactional Analysis from the organizational context.
18. Discuss the motivational theories with suitable examples.
