



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – SOCIAL WORK

THIRD SEMESTER – NOVEMBER 2023

PSW3MC03 – HUMAN RESOURCE MANAGEMENT

Date: 30-10-2023

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION A – K1 (CO1)

Answer ALL the questions

(5 x 1 = 5)

1 Fill in the blanks.

- a) _____ is the Father of Scientific Management.
- b) The process of collecting and analysing the data relating to a job is called _____.
- c) _____ is the process of introducing an employee to the organization.
- d) _____ is the process to evaluate the strengths and weaknesses of employees.
- e) Expand ISO & TPM _____.

SECTION A – K2 (CO1)

Answer ALL the questions

(5 x 1 = 5)

2 Answer the following

- a) What is Job evaluation ?.
- b) Define Human Resource Management.
- c) State the meaning of Training Need Analysis.
- d) Define Exit Interview.
- e) Recall the meaning of Benchmarking.

SECTION B – K3 (CO2)

Answer any THREE of the following in 100 words each.

(3 x 10 = 30)

- 3 Illustrate the various steps involved in HRP process.
- 4 Produce the qualities of Human Resource Manager.
- 5 Interpret the methods of separations in an organization.
- 6 Construct the benefits of business process reengineering.
- 7 Organize the factors influencing the compensation policies in an organization.

SECTION C – K4 (CO3)

Answer any TWO of the following in 200 words each.

(2 x 12.5 = 25)

- 8 Analyze Henry Fayol's Principles of Management.
- 9 Differentiate between Job description and Job specification.

10	Analyze the modern methods of Performance Appraisal System.
11	Analyze the importance of Corporate Social Responsibility.
SECTION D – K5 (CO4)	
	Answer any ONE of the following in 500 words (1 x 15 = 15)
12	Summarize the scope of Human Resource Management.
13	Evaluate the different types of training methods.
SECTION E – K6 (CO5)	
	Answer any ONE of the following in 1000 words (1 x 20 = 20)
14	Explain the steps in selection process for hiring the human resources in an organization.
15	Compile the functions of Human Resource Management with the rise of Artificial Intelligence from the Social Work perspective.

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