

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**



**M.Sc. DEGREE EXAMINATION – MEDICAL SOCIOLOGY**

**SECOND SEMESTER – APRIL 2016**

**SO 2804 – HUMAN RESOURCE MANAGEMENT IN HOSPITALS**

Date: 16-04-2016

Dept. No.

Max. : 100 Marks

Time: 01:00-04:00

**PART – A**

**Answer ALL questions in about 30 words each:**

**(10 x 2=20 marks)**

1. Define hospital
2. Expand NRHM & NUHM.
3. What is collective bargaining?
4. Define human resource management.
5. What are the advantages of training?
6. Mention any three advantages of exit interview.
7. What is house keeping?
8. Define “Municipal solid waste”
9. What is pecuniary bias?
10. What is meant by “Audi Alteram Partem”?

**PART – B**

**Answer any FIVE questions in about 300 words each:**

**(5 x 8=40 marks)**

11. Trace the history of Indian hospital.
12. Highlight the salient features of “Health for All” by 21<sup>st</sup> century campaign.
13. Briefly explain the importance of human resource management in the hospitals.
14. Explain the components and advantages of performance appraisal.
15. Elucidate the purpose and guidelines of training.
16. Explain the Bio-Medical waste (Management and Handling) Rules, 2000.
17. Examine the salient features Natural Justice.

**PART – C**

**Answer any TWO questions in about 1,200 words each:**

**(2 x 20=40 Marks)**

18. Elucidate the classification of hospitals in India.
19. Examine the evolution and functions of human resource management.
20. Elaborate on the salient features of Environment Protection Act, 1986.
21. Critically examine the patient and consumer protection Act, 1986.

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