



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – SOCIOLOGY

THIRD SEMESTER – APRIL 2017

SO 3812- SOCIOLOGY OF ORGANISATION

Date: 28-04-2017
09:00-12:00

Dept. No.

Max. : 100 Marks

PART A

Answer all questions in about 30 words each :

(10x2=20 marks)

1. Define planning.
2. What are formal organisations?
3. Define organisational climate.
4. What do you mean by contingency leadership ?
5. What is the basic difference between group and team?
6. Define organisational behaviour.
7. Write a short note on organisational culture.
8. Mention two features of virtual organisation.
9. Define change.
10. What is called as stress?

PART B

Answer any FIVE of the following in about 300 words each:

(5 x 8 = 40 marks)

11. Discuss the influence of informal groups in organisations performance
12. Explain Fredrick Taylor's scientific management theory.
13. Discuss the pros and cons of autocratic and democratic forms of leadership.
14. Analyse resource dependency theory.
15. Explain the process of decision making in group. How can group decisions be more effective?
16. Explain the dimensions of emotional intelligence.
17. Analyse the need for change and innovation in organisation.

PART C

Answer any TWO of the following in about 1200 words each:

(2x20=40 marks)

18. Discuss the objective and characteristics of organisational development.
19. Critically analyse Elton Mayo's Hawthorne studies.
20. Explain work stress , its sources consequences with examples, also comment on the various stress management techniques
21. What is organisational culture? Explain the determinants of organisational culture.