



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A.DEGREE EXAMINATION – SOCIOLOGY

THIRD SEMESTER – APRIL 2018

16PSO3MC03- HUMAN RESOURCES MANAGEMENT

Date: 03-05-2018
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

PART – A

Answer the following in about 30 words each:

(10 x 2= 20)

1. Define human resources management.
2. Mention any two importance of HRM.
3. Define manpower planning.
4. What is job analysis?
5. What is performance appraisal?
6. Difference between recruitment and selection.
7. Distinguish on-the-job and off-the-job training.
8. Mention any two needs for training.
9. List out any two advantages of management by participation.
10. Explain MBO.

8.

PART – B

Answer any FIVE questions in about 300 words each:

(5 x 8= 40)

11. Highlight the functions of HRM.
12. Explain the systems view of HRM
13. Elucidate the process of manpower planning.
14. What are the factors that affect performance appraisal?
15. Bring out the advantages of training.
16. What is job analysis and what are its advantages?
17. Explain the forms of management by participation.

PART – C

Answer any TWO questions in about 1,200 words each:

(2 x 20= 40)

18. Explain in detail the nature and scope of human resources management.
19. Illustrate the approaches and techniques of manpower planning.
21. Briefly discuss the methods of training management personnel.

20. Highlight the significance and the various forms of interview.

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