



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**M.A. DEGREE EXAMINATION – SOCIOLOGY**

**THIRD SEMESTER – APRIL 2022**

**PSO 3503 – HUMAN RESOURCES MANAGEMENT**

Date: 20-06-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

**Part – A**

**Answer ALL the following in about 30 words each**

**(10 x 2 = 20)**

1. Write any two objectives of HRM.
2. What is manpower planning?
3. Mention any two functions of a human resources manager.
4. Differentiate recruitment from selection.
5. Write any two uses of performance appraisal.
6. What is 360 degree feedback?
7. What is training?
8. Write a short note on the Apprenticeship Act, 1962.
9. Mention any two functions of trade unions.
10. What is industrial democracy?

**Part – B**

**Answer any FIVE of the following in about 300 words each**

**(5 x 8 = 40)**

11. Explain the objectives of human resource management.
12. Identify the stages of workforce planning.
13. Bring out the importance of induction programme in an organization.
14. Enumerate the various sources of recruitment.
15. Highlight the importance of training in an organization.
16. Elucidate the factors affecting performance appraisal system.
17. Describe the levels of employee's participation in management.

**Part – C**

**Answer any TWO of the following in about 1200 words each**

**(2 x 20 = 40)**

18. Describe the nature and scope of human resource management.
19. What is an interview? Explain the various forms of interview.
20. Elucidate the various methods of on-the-job and off-the-job training with suitable examples.
21. Discuss the various techniques to evaluate the performance of employees in an organization.

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