



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – SOCIOLOGY

THIRD SEMESTER – NOVEMBER 2016

SO 3813 - HUMAN RESOURCE MANAGEMENT

Date: 05-11-2016
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

PART – A

Answer the following in about 30 words each:

(10 x 2 = 20 Marks)

1. Mention any two importance of human resources management.
2. Define planning.
3. What is ergonomics?
4. What is job analysis?
5. What is induction?
6. List any two objectives of performance appraisal.
7. Explain 360 degree feedback.
8. Write note on vestibule training.
9. Mention any two needs for training.
10. What is MBE?

PART - B

Answer any FIVE questions in about 300 words each:

(5x 8 = 40 Marks)

11. "Management is an art as well as science". Explain.
12. Describe the process of manpower planning.
13. Distinguish between recruitment and selection.
14. Explain the factors affecting effective performance appraisal.
15. Define recruitment. Explain the sources of recruitment.
16. Explain the difference between job analysis and job evaluation.
17. Describe the steps involved in MBO.

PART – C

Answer any TWO questions in about 1,200 words each:

(2 x 20 = 40 Marks)

18. Define management. Explain the nature, scope and needs of human resources management.
19. Discuss the various steps involved in the process of selecting the employees.
20. State the benefits of training and explain the types and methods of training.
21. Delineate the advantages and disadvantages of management by participation. How can it be made effective?.
