LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



M.A. DEGREE EXAMINATION - SOCIOLOGY

THIRD SEMESTER - NOVEMBER 2017

16PSO3MCO3 - HUMAN RESOURCES MANAGEMENT

Date: 06-11-2017	Dept. No.	Max.: 100 Marks
Time: 09:00-12:00		

PART - A

Answer the following in about 30 words each:

(10X 2= 20)

- 1. Define Human Resource Management.
- 2. Mention any two objectives of HRM.
- 3. Give the meaning of manpower planning.
- 4. What is demand forecasting?
- 5. Define job analysis.
- 6. Mention any two purposes of job specification.
- 7. Differentiate induction from orientation.
- 8. What are the factors affecting performance appraisal?
- 9. What is refresher's training?
- 10. Define management by participation.

PART - B

Answer any FIVE questions in about 300 words each:

(5X 8=40)

- 11. Briefly describe the different levels of management.
- 12. Enumerate the importance of human resources management.
- 13. Explain the various steps in manpower planning.
- 14. Describe the steps involved in selection procedure.
- 15. Explain any five performance appraisal methods.
- 16. What is training? List out the needs of training.
- 17. State the salient features of MBP.

PART - C

Answer any TWO questions in about 1,200 words each:

 $(2X\ 20=40)$

- 18. Trace the history and evolution of human resource management in India.
- 19. Elucidate the needs and types of manpower planning.
- 20. Discuss the importance and various forms of interview.
- 21. Discuss in detail the advantages and forms of management by participation.

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