LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.Voc.DEGREE EXAMINATION - 3D ANIMATION

THIRDSEMESTER - APRIL 2018

16UAN3FC01- ICT AND SOFT SKILLS TRAINING

Date: 05-05-2018	Dept. No.	Max.: 100 Marks
Time: 09:00-12:00		

PART- A

I. Answer ALL the questions

[10x2=20]

- 1. Business communication
- 2. Oral communication
- 3. Grapevine
- 4. Encoding
- 5. Downward communication
- 6. To-do-list
- 7. Soft skills vs Hard Skills
- 8. Attitude
- 9. Intrapersonal communication
- 10. Panel interview

PART-B

II. Answer any FIVE questions from the following

[5x8=40]

- 11. Explain the importance of written communication in the work place
- 12. Essential differences between formal and informal communication?
- 13. Discuss the time management techniques
- 14. State and explain the process of communication
- 15. Explain how strength and weakness analysis helps one achieve one's goals
- 16. Define short-term and long-term goal.
- 17. What are the components of communication, explain in detail?

PART-C

III. Answer any TWO questions from the following

[2x20=40]

- 18. What are frequently asked questions in an interview, explain?
- 19. How does formal communication take place at work place, explain in detail?
- 20. List out and explain the soft skills that can have an impact on your success and happiness.

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